

FREQUENTLY ASKED QUESTIONS

- **How much does it cost to join the Welvista program?**

There is no charge to join our program. Once approved, you will be enrolled for up to one year.

- **How much does each prescription I get from the Welvista program cost?**

There is no charge for any medications you receive from Welvista.

- **How do I get my medications?**

You may mail prescriptions for medications that are on our drug list to the address above, or your doctor may call or fax prescriptions into our pharmacy.

- **Where do I get my medications from?**

Any medications you receive through the Welvista program will ship from our pharmacy in Columbia, SC and be mailed to your home address.

- **Can I pick up my prescriptions from Welvista?**

No, we are a mail order pharmacy.

- **Do you have any controlled substances?**

No, we are not able to supply any controlled substances.

- **Will I get a prescription card from Welvista?**

No, you will receive an approval letter within a couple weeks of being approved.

- **What if my medication is not on either of your drug lists?**

We are only able to supply medications that are on the Welvista Brand Name or Generic drug list. Please take these drug lists with you to your doctor to see if there are medications that may be prescribed for you.

- **Do you have any generic medications?**

Yes! As of November 1, 2015 Welvista has generics as well as name brand medicines available for free.

- **Can I fax a prescription to the Welvista pharmacy?**

No, you may mail your prescriptions to the address listed above. Only a doctor can fax or call in prescriptions.

Welvista is a non-profit organization helping qualified, uninsured South Carolina residents obtain prescription medications.